Hour Medical Staffing Services

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INSIDE THIS ISSUE:

24HRMED Attends Travelers Conference 201	1 17
President's Corner	1
Fall Service Excellence Award Winners	2
COSi Graduation	2
24-Hour Way Winner	2
24HRMED Yearly Team Building	3
Upcoming Events	3
Flu Prevention	4
Contact Information	4
Helpful Links	4

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Your Healthcare Staffing Solutions

24HRMED Attends Travelers Conference 2017

On September 17-19, 24- world of being a healthcare Hour Medical Staffing Services, LLC (24HRMED) attended their first Travelers Conference in Las Vegas, Nevada on the their 10th 1200 anniversary. Over attendee attended Travelers Conference, thus exceeding their previous year attendee count of 900.



What Is Traveler **Conference?**

Travelers Conference (TravCon) is an annual event that provides traveling Healthcare Professional an opportunity to network with other travelers, and top industries. Here healthcare travelers learn and share strategies, and tips. suggestions on how to approach the many challenges travelers face.

Who attends TravCon?

Manv attendees of the convention are RN's Allied Healthcare Professionals, NP's, PA's, and healthcare professionals who are interested in exploring the

traveler.

Our Experience

24HRMED attended as an exhibitor with the purpose of meeting travel nurses, and learning more about their experience as a traveler in this industry. On the first day of the event, 24HRMED booth was flooded with attendees asking about what 24HRMED do as a company, and what separates us from other staffing companies that also came out to this event.



We different gained perspectives from nurses who are in the industry as a first-time traveler to nurses that has been traveling for over 10 years. Overall, 24HRMED had a great time as a first time exhibitor. We look forward to attending Travelers Conference 2018 next year.



After a long summer, autumn has arrived, and kids are now back in school. The weather is starting to cool down, and we are slowly transitioning into fall, and then winter.

Whether you're in school, at work, or spending time with friends and family, fall and winter is a time where we are more prone to catching a cold or the flu. Please remember to stay safe and warm.

Here at 24-Hour Medical Staffing Services, we are at your service any day and any time of the day.

Have a wonderful day.



Linda Stone

SERVICE EXCELLENCE AWARD WINNERS

Our company selects and honors Service Excellence Award winners from our talented and dedicated healthcare professional staff. We have over 200 Healthcare Professionals so earning an award is difficult and special.

Fiso M. - RN

Fiso is very loyal to 24HRMED, and has not received any complaints. He is very punctual, and has never missed a shift. Fiso supervisors from a variety of hospitals has good comments about him, and are always requesting for him. He is an epitome of a great nurse, and has always been a great asset to the company.

Shanel W. - CNA

Shanel is a hard worker and is easy to get along with. Her client loves her! Shanel has work over 100 visits to a single facility and has never received any complaints. Shanel is quick, friendly, and her dedication for what she does makes her stand out tremendously. She makes sure to give all her patients the highest quality services possible.



24-Hour Way

At 24- Hour Medical Staffing Services, we are focused on teamwork: respect for each other, our clients, and their patients; and a commitment to and professional growth. personal Working together with a common mission is key to our collective success. Each Healthcare Professional is a role model and ambassador for 24HRMED. The 24-Hour Way is a mindset. It manifests itself in the way we, as 24HRMED team members, conduct ourselves and go about our business so our clients are highly satisfied through reliable and professional quality service from knowledgeable and pleasant staff. We strive to provide quality service that helps our Healthcare Professionals and Clients succeed. Accordingly, we have begun to implement a new onboarding process to ensure every 24HRMED team member understands the 24-Hour Way.



With this new onboarding process, we recently created a Welcome Brochure that includes

essential knowledge and behaviors required to: (1) perform efficiently and effectively with every client and (2) display the 24-Hour Way. The Welcome Brochure is sent out to all new Healthcare Professionals and can be found in the ID badge pouch.

Thank you all for taking every opportunity to demonstrate and highlight the 24-Hour Way!

Winners must exemplify both clinical and interpersonal skills as appropriate. They must provide high patient and customer satisfaction. They must also demonstrate consistency and reliability. Our Fall Service Excellence Award winners are:

Mardi M.- RN ICU

Mardi upholds the mission, vision, and values of not only 24HRMED, but also the facilities he worked/currently works at. He is very genuine and caring to the patients, their family, and the staff. Mardi ensures that high quality of care is delivered to each patient and is also knowledgeable of his

job.

COSi Graduation

COSi (Cycle-of-Success Program) is a program to tackle problems or topics that we feel can improve at 24HRMED. Tackling these problems not only helps 24HRMED internally, but it also improves your experience with us. We are committed to exceed your expectations and provide quality service.

Teams are formed with members from different departments to take on the problem or topic. Once it's solved or improved, the team graduates and a new team is formed and ready to take on a new issue.

Congrats to Team Nurse Incentives Program, KPI, & Budget Display Board.



COSI is the Cycle-of-Success Program. The purpose of this program is to tackle problems or topics that we feel can improve at 24HRMED.









On September 29, 2017, 24-Hour Medical Staffing Services held their annual team building event at Round 1 in Puente Hills Mall. Round 1 is a multi-entertainment store with around 50,000 square feet. It offers bowling, arcade games, billiards, darts, ping pong, food, and drinks. Corporate employees were divided into 5 teams to compete against one another in a bowling match.

For this event, teams competed in a bowling match, and whoever has the highest score after 2 rounds is the winner. Team Strikes R'Us came out victorious with the highest score.

After bowling, our next event was a scavenger hunt. Team members were given a list of sign or items to find throughout the arcade area and take a photo. Once completed, human resources will check all the photos to see if the teams found everything. The winner of this event was once again, Team Strikes R'Us! When asked what was key to helping them win these competition, their answer was 'Communication.' 24HRMED has always been known for wonderful company culture, and we strive to keep good communication and teamwork skills among our employees.



Your Healthcare Staffing Solutions

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Contact our experienced Staffing Specialist for more opportunities!





What type of stories, news, or articles would you like to see?

The goal of the 24-Hour Medical Staffing Services Newsletter is to keep you updated on company news, events, and happenings. If you would like to see any other information, or have any suggestions, comments, or questions please E-mail: <u>Cindy@24-hrmed.com</u>

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💋 Flu Prevention 💋

Fall marks the beginning of flu season, and it is also the busiest time of year at 24-Hour Medical Staffing Services! Flu season starts as early as September and can last until February, or as late as May.

If you're sick, stay at home. Rest up, and try to get at least 7-8 hours of sleep. Not getting enough sleep will lower your immune system. Also, keep your distance to prevent other around you from getting sick too. Cover your mouth or nose with a tissue when coughing or sneezing, and be sure to clean your hands frequently with soap and water.

Preventing the flu is important not only to those around you, but for your own health as well. When you're sick, you feel lethargic, and unable to work at your best. Make sure to relax, rest, and eat a healthy meal. Even healthy people can get sick.